

HOLIDAY HOMES – CONDITIONS OF LET.

BOOKINGS AND PAYMENT OF RENT.

Bookings should be made on the form provided and returned to us with the appropriate deposit. Telephone bookings will be held for 7 days only and must be confirmed by post immediately. The balance of payment is due on arrival, before keys are issued. We do not accept Credit or Debit cards and cheques must be made payable to **GEM HOLIDAYS** and backed with a guarantee card where appropriate.

We can not guarantee that you will be allocated any particular caravan, although we will do our best to accommodate your requirements.

CANCELLATION OF BOOKING.

You are liable for full payment of the rent, unless cancelled in writing more than 28 days before the let was due to start, when the deposit will be retained, although the balance due will be waived. We recommend you take out insurance to cover cancellation of your holiday.

PERIOD OF LET.

The hire period is from 4.00pm on the day of arrival until 10.00am on the day of departure. Arrival time is between 4pm and 6pm, if you are going to arrive outside these times, please telephone 01343 830880 and leave details of your arrival time. This is especially important if you are unexpectedly delayed on route, so that we can arrange for you to gain entry to your holiday caravan with least inconvenience to yourselves.

INSURANCE.

The Owners insure their property against fire, etc. and will in no circumstances be held liable for any loss or damage to guests' property. Guests are advised to ensure they have insurance covering loss of baggage and personal effects.

LANDLORDS LIABILITY.

Should your holiday caravan become unavailable through any cause (such as fire etc.) The Landlord's liability will be limited to the amount of any rent paid.

OCCUPANCY

Only those persons named on the booking form are allowed to stay in the caravan. The maximum number of persons allowed to stay in any Caravan is **6**.

LINEN

Guests are required to bring their own sheets, pillow cases, towels and tea towels, unless hiring from ourselves.

Guests not supplying or hiring linen will be asked to leave.

PETS

Dogs are allowed in some Caravans (Maximum of two per van). A cleaning charge of £25 will be made if two dogs are occupying a Caravan. Dogs must **NOT** be left unattended anywhere on the Caravan park. Please bring your Pets own bedding.

SPEED LIMITS

All persons driving on the Caravan Park must obey the specified speed limits. Any person failing to do so will be warned and a second violation will result in eviction. Please ensure that Visitors to your unit are aware of this condition.

CONDUCT OF TENANCY.

Guests should not do or suffer to be done anything that will cause annoyance, inconvenience or disturbance to the Landlord or any neighbouring owner or occupier or to domestic animals or wildlife.

Booking Form for Static Caravans ONLY: Send completed form with deposit to:

GEM Holidays, Station Caravan Park, West Beach, Hopeman, Moray IV30 5RU

We recommend that you book by telephone first to ensure that your week is available, we will then hold your phone booking for 7 days to allow your booking form & deposit, time to arrive. **After 7 days your booking will be automatically cancelled if deposit has not arrived.** Please complete the booking form fully & return with your deposit of £50 per unit per week (£25 short breaks), payable to **GEM Holidays**. **N.B Deposits are non refundable.**

Full Name _____

Address _____

_____ Post Code _____ Tel No _____

Email _____

Please reserve:

Super Deluxe 2 bed

Super deluxe plus 2 bed

Super Deluxe 3 bed

Deluxe 2 bed

From 4pm on _____ to 10am on _____

All caravans are non smoking – a non pet van may be requested here:-

A maximum of 2 dogs are allowed per unit. The first Dog incurs no extra charge, however a charge of £25 will be imposed if two dogs are taken, to cover the cost of extra cleaning of the units.

Number of Adults _____ Children _____ Dogs (Type/no) _____

Name of all persons staying including ages of all those under 15 years:

Please tick if you require hire of any of the following:

Towels £3 per person

Sheets £5 per set

Cot £10

If you require linen we must have a minimum of two weeks notice.

Payment enclosed £ _____ **Payable to Gem Holidays only.**

I am over 18 years of age & have read & agree to the conditions of let on behalf of my party.

Signature _____ Date _____